

To Receive a report on the LoudSpeaker System and consider any actions and associated expenditure

The Town Council Loudspeaker System was used regularly over the festive period following a request from Town Teams; it is also now used on Saturdays, when our meet your Councillor events are on.

Unfortunately during these periods as a Town Council we have received four complaints regarding the usage of the loudspeakers, three from residents in Fore Street and one via social Media.

The complaints raised relate to the volume of noise produced from the speakers, the close proximity to the effected properties and the time of day the speakers were used. It was therefore agreed that the best solution and action to resolve these issues was to deactivate two speakers that were outside the effected properties.

This work was done at a cost of £360 to the Town Council, this cost relates to the cost to hire a cherry picker platform that was required to access the speakers.

The loudspeakers were used to broadcast Saltash Gateway Radio during the last meet your Councillor session, this resulted in the complaint raised via social media. The concern raised was around lack of awareness the speakers were going to be in operation and the content broadcast during this time.

For reference the minute relating to the broadcast of music, is as below:

Saltash Town Council - Thursday 4th August 2022 7.00 pm
Minute no: 156/22/23

In this meeting the Town Clerk advised Members further consultation must be given to residents in close proximity of the installed speakers prior to any further developments of regular use. There is a possibility of relocating speakers that have a direct impact on residents, this is yet to be further investigated.

It is proposed a review and consultation is completed of all speaker locations within Fore Street and recommendations made to maximise the positive utilisation of this asset by the town community.

End of report
Service Delivery Manager